

All India Institute of Medical Sciences

Veerbhadra Marg, Pashulok,
Rishikesh-249203



**Tender for Empanelment and Rate Contract for
LIS Interfacing and Integration with NIC's e
Hospital
at
AIIMS, Rishikesh**

Ref. No.	:	24/IT/452/2018-Rish(Admn)
Publishing Date	:	06-10-2018
Pre-Bid Meeting	:	16-10-2018 at 03:00 PM.
Bid Submission Start Date	:	18-10-2018 at 09:00 AM
Last Date of Bid Submission	:	30-10-2018 till 03:00 PM.
Bid Opening	:	31-10-2018 till 03:30 PM.

Tender documents may be downloaded from institute's web site www.aiimsrishikesh.edu.in (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app>

TENDER NOTICE

Rate Contract of LIS Interfacing and Integration
with NIC's eHospital at AIIMS, Rishikesh

Dated: 06-10- 2018

Section (A) General Terms

1. Tenders in Two Bids (Technical & Financial) are invited on behalf of the Director, All India Institute of Medical Sciences, Rishikesh from interested and eligible service providers for empanelment under Rate Contract of LIS Interfacing and Integration with NIC's eHospital for a period of three years at AIIMS Rishikesh. An option for interfacing with any other 3rd Party HMIS should also be quoted. The Machines to be Interfaced and Integration will be added time to time.
2. Earnest money deposit and tender fee etc. must be submitted at AIIMS, Rishikesh on or before last date/time of Bid Submission alongwith the Bid Response. The bid without EMD and tender fee will be summarily rejected.
3. The tender shall be submitted in two part, viz., technical bid and financial bid. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents.
4. **The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.**
5. Any future clarification and/or corrigendum(s) shall be communicated through our website: **site** <https://www.aiimsrishikesh.edu.in/> The bidders are required to regularly check the website to know about any/all such corrigendum(s) as only the bids, taking care of such corrigendum(s) shall be considered for finalization of the tender.
6. Bidder should necessarily enclose a covering letter mentioning a summary of submitted document with proper numbering. Secondly, bid should also attach a compliance sheet as per specification mentioning that they are complying to all specification or have any variation.
7. The pre bid conference would be held on **16-10-2018 at 03.00 PM** in the office of Tender Opening Room, AIIMS, Rishikesh. All firm's representative who are attending the pre bid meeting, shall produce an authorization letter from their firm on the firm's letter head. They are required to put their query in writing before the committee and submit the same in writing on its letter head.
8. All the duly filled/completed pages of the tender should be given serial /page number on each page and signed by the owner of the firm or his Authorized signatory. In case the tenders are signed by the Authorized signatory, a copy of the power of attorney/authorization may be enclosed along with tender. A copy of the terms & conditions shall be signed on each page and submitted with the technical bid as token of acceptance of terms & conditions. Tender with unsigned pages/incomplete/partial/part of tender if submitted will be rejected out rightly.
9. Any omission in filling the columns of Financial Bid form (Schedule of Rates) shall debar a tender from being considered. Rates should be filled up carefully by the tenderer. All corrections in this schedule must be duly attested by full signature of the tenderers. The corrections made by using fluid and overwriting will not be accepted and tender would be rejected.

10. Bid Security: -

11. **Bid Security:** -The bidder shall pay the respective amount of Bid Security (EMD) of Rs. **1,00,000/-** (Rs. One Lakh Only) along with the Technical Bid by way of demand draft/FD/TD/CD in favour of “AIIMS, Rishikesh” drawn on any Nationalized Bank/ Scheduled Bank and payable at Rishikesh and must be valid for (6) six month. Bids received without tender fees and Earnest Money deposit (EMD) shall stand rejected and thus shall not be considered for evaluation etc. at any stage. The original EMD will be put in cover-I containing with Technical bid.
- a) The Public Sector Undertaking of the Central/State Govt./MSEs/MSME/Registered with Central Purchase Organization are exempted from furnishing Earnest Money along with tender, **subject to submission of its valid proof.**
 - b) The firms Registered with DGS & D/SSI and any approved source of Centre/States Govt. are not exempted from furnishing Earnest Money in so far as this institute is concerned.
 - c) Earnest Money deposited with AIIMS, Rishikesh in connection with any other tender enquiry even if for same/similar material / Stores by the tenderer will not be considered against this tender.
- (ii) EMD is required to protect the purchaser against the risk of Bidders conduct. The EMD will be forfeited if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to the notice that the information/ documents furnished in its tender is incorrect or false.
 - (iii) The bid security (EMD) without interest shall be returned to the unsuccessful bidders after finalization of contract with successful bidder. EMD will be converted to Security deposit for successful bidder.
 - (iv) Bidders are not allowed to submit more than one bid for the same/similar tendered item else all his bids shall be cancelled thereby making him disqualified in addition to the forfeiture of the EMD.
12. The successful bidders have to execute a contract on Indian non judicial stamp paper of Rs.100/- (Rupees one hundred only) within twenty-one (21) days from the date of award of this tender in his favour and also required to furnish the **Security Deposit of Rs. 5,00,000.00 (Rs. Five Lakh Only)** in the form of FD/BG/TD/CD for **three months extra of the contract period** from any Nationalised/Schedule bank duly pledged in favour of AIIMS, Rishikesh & payable at Rishikesh only. The EMD deposited by successful bidder may be adjusted towards Security Deposit as demanded above after its validation for the required period. If the successful bidder fails to furnish the full security deposit or difference amount between Security Deposit and EMD within 21 (twenty-one) days after the issue of **Letter of Award** of Work, his bid security (EMD) shall be forfeited and award of tender in suppliers favour automatically stands terminated at his cost & liability, unless time extension has been granted by AIIMS, Rishikesh.
- 13.
14. The EMD/PBG shall be forfeited if successful bidder fails to render the services in stipulated time or fails to comply with any of the terms & conditions of the contract or fails to sign the Rate Contract.
15. The bid shall be valid and open for acceptance by the competent authority of AIIMS Rishikesh for a period of 180 (one hundred eighty) days from the published date of opening of the tenders and no request for any variation in quoted rates and / withdrawal of tender on any ground by bidders shall be entertained. The unilateral withdraw at any stage will cause forfeiture of EMD in addition to any remedy that the purchaser may have under the law.
16. To assist in the analysis, evaluation and computation of the bids, the Competent Authority, may ask bidders individually for clarification of their bids. The request for Clarification and the response shall be in writing but no change in the price or substance of the bid offered shall be permitted.

17. After evaluation, the work shall be awarded normally to the Agency fulfilling all the conditions of the contract and to who has quoted the lowest rate as per financial bid after complying with the all the Acts / provisions stated / referred to for adherence in the tender.
18. The competent authority of AIIMS, Rishikesh reserves all rights to accept or reject any/ all tender(s) without assigning any reason. It can also impose/relax any administrative term and condition/specification of the tender enquiry after due discussion in pre-bid conference. This will be communicated and shown over the website of the Institute. No representation will be considered after pre-bid meeting and **bidders may ensure its queries only in pre-bid meeting**. AIIMS, Rishikesh also reserves the right to reject any bid which in his opinion is non-responsive or violating any of the conditions/specifications without any liability to any loss whatsoever it may cause to the bidder in the process.
19. Tender must be submitted on the prescribed Tender Form otherwise tender will be cancelled straightway.
20. The tender form is not transferable.
21. Canvassing in any form is strictly prohibited and the tenderers who are found canvassing are liable to have their tenders rejected out rightly.
22. It is required by all concerned, namely the Bidders/Suppliers, as the case may be to observe highest standard of ethics during the procurement and execution of this Tender.
23. In case the LIS Interfacing and Integration services are not satisfactory and not in conformity with the standard given in tender, the competent authority reserves all rights to reject the services if the same are not found in accordance with the required description / specifications and liquidates damages shall be charged in addition to the cost of re- tender. The supplier is required to provide the demonstration of LIS Interfacing and Integration at AIIMS premises to the AIIMS representatives for its evaluation as per the specification & desired functionality standard.
24. It must be mentioned clearly and stated by the bidder that bidder is the owner of technology of LIS Interfacing and Integration for which he is quoting. In case of **Sole Manufacturers / Technology Provider** they must add a certificate that they are the sole manufacturer / Technology Provider of the Item / Service for which they are quoting in this tender enquiry & item / Service is /are their proprietary Item in India. The rate certificate is also required from the sole manufactures that the Rates quoted are the same as they quote to other State/Centre Govt./reputed Private Organisation and DGS&D rate for the similar item(s) and these are not higher than those quoted by them.
25. In case the bidder on whom the supply order has been placed, fails to render services within the delivery / installation schedule and the purchaser has to resort risk purchase, the purchaser (AIIMS, Rishikesh) may recover from the tenderer the difference between the cost calculated on the basis of risk purchase price and that calculated on the basis of rates quoted by tenderer. In case of repeated failure in rendering the services the Rate Contract may be cancelled and bid security deposit will be forfeited.
26. The bidders should furnish a copy of GST registration certificate. Tenders not complying with this condition will be rejected.

25. Turnover provisions: - The bidder must have a minimum Turnover of Rupees Two Crores in the last financial year.

(i) The tenderers should submit along with the tender, a photo state copy of the last three years Annual Accounts with Audit certificate by Chartered Accountant, Income Tax returns and a copy of current valid income tax clearance certificate (IT CC), otherwise bidder will not be considered for administrative evaluation (in evaluation of Technical bid) and will be declared **disqualified** in technical evaluation.

(ii) In case of bidder falls under Section 44AD of Income Tax shall be required to submit turnover certificate verified by Chartered Accountant with his Registration number issued by Institute of Chartered Accountants of India.

(iii) There will be relaxation on turnover criteria on *case to case* basis for **Start-up firms** registered by Government of India under Start-ups scheme as per orders of Ministry of Commerce, Government of India.

26. Sample/demonstration: - AIIMS Rishikesh reserves the right to visit an installation where the Vendor has done LIS Interfacing and Integration with NIC's eHospital. Non-compliance of demonstration at a running site will **disqualify** the bidder in the technical bidding process and financial bid of the bidder will not be opened.

27. The tenderer hereby guarantees that the services provided to the Institute (purchaser) under the Contract shall be of the best quality/latest version and workmanship in all respects and shall be strictly in accordance with the specification and particulars contained/ mentioned in the Tender Document. The tenderer will further guarantee that the said services would continue to conform to the description and quality aforesaid for a period of five (5) years that the said services shall not come under end of life for next (5) years (As per MoH&FW guidelines), from the date of installation and notwithstanding the fact that the Purchaser (Inspector) may have inspected and /or approved the said equipment, if during the aforesaid period of five years the said equipment be discovered not to conform to the description and quality as required as per specification or not giving satisfactory performance or have deteriorated, the decision of the Purchaser in that regard shall be final and binding on the tenderer and the Purchaser shall be entitled to call upon the tenderer to rectify the services or such portion thereof as is found to be defective by the purchaser within a reasonable period or such specified period as may be allowed by the purchaser at his discretion on/an application made thereof by the tenderer. In case of failure of the tenderer to rectify or restore the services, within specified time, the purchaser shall be entitled to recover the cost with all expenses from the tenderer for such ineffective services.

28. Full description & specifications, any make/brand and name of the OEM firm must be clearly mentioned in the tender, failing which, the tender will not be considered. The tenderer must also mention whether the services are being rendered thru foreign service provider / indigenous. Descriptive literature / catalogues must be attached with the tender in original, failing which, tender may be disqualified.

29. Force Majeure: Any failure or omission to carry out the provisions of the Rate Contract by the service provider shall not give right for any claim by supplier and purchaser to one against the other, if such failure or omission arise from an act of God which shall include all acts of natural calamities from civil strikes compliance with any statistics and or requisitions of the Government lockout and Strikes, riots, embargoes or from any political or other reasons beyond the suppliers control including war (whether declared or not) civil war or state of incarceration provided that notice of the occurrence of any event by either party to the other shall be within two weeks from the date of occurrence of such an event which could be attributed to force majeure. Any delay due to Force Majeure will not be attributable to the either of the parties.

30. The services so rendered should be up for 90% of the total warranty time. If the equipment is down for more than 10% suitable action shall be taken against the supplier including imposition of penalty as deemed fit.

31. In case the vendor fails to render or fails to provide the agreed maintenance during the prescribed period, as per the terms of contract, the purchaser is automatically entitled to procure the required services from the market at the risk and cost of the vendor, such inability of bidder will entail forfeiture of the security deposit. The purchaser also reserves the right to terminate the contract on immediate notice, if the vendor fails to comply with this clause for more than one instance.

32. Liquidated damages: - The time and date of successful completion of services stipulated in work order shall be deemed to be the essence of the contract and if the vendor fails to deliver or render services within the period prescribed for such delivery in the work order, liquidated damages may be deducted from the bill @ 0.5% per week subject to maximum of 10% of the value of the delayed goods or services under the contract. The competent authority of the institute may also cancel the work Order at the cost & liability of the supplier. In such a case, the bid security of the supplier shall stand forfeited.

33. Legal Jurisdiction: -The Courts at Rishikesh alone and no other Court will have the jurisdiction to try the matter, dispute or reference between the parties arising out of this tender/supply Order/contract.

Applicable Law:

34. The contract shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such Commercial dealings / processing.

35. Any disputes are subject to exclusive jurisdiction of Competent Court and Forum in Rishikesh, India only.

36. Except as otherwise provided under this Contract for immediate termination of the Contract, in the event of a disputes which may be arising out of the execution of the tender contract, the matter will be referred to the Deputy Director (Administration). Appeal against the decision of the DDA will be made to the Director, AIIMS Rishikesh and his decision shall be final and binding upon both the parties.

37. During the duration of the Rate Contract, the purchaser reserves the right to increase or decrease the quantity to any limit.

I / We hereby accept the terms and Conditions given in the tender

*(Signature & Stamp of
the bidder)*

*Note- Please sign each page of document including terms & conditions &
tender*

(B) Section (B) Financial terms and conditions

1. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the Financial Bid Format is found to be modified by the bidder, the bid will be rejected.
2. Rates quoted should be inclusive of all applicable taxes, packing, forwarding, postage and transportation charges at for AIIMS Rishikesh (Site of installation/Use). Rates should be mentioned both in figures and in words.
3. The supplier has to submit a notarized affidavit on Indian Non-Judicial Stamp Paper of Rs.10/- that the bidder has not quoted the price higher than previously supplied to any government Institute/Organisation/reputed Private Organisation or DGS&D rate in recent past. Therefore, if at any stage, it has been found that the supplier has quoted lower rates than those quoted in this tender; the Institute (the purchaser) would be given the benefit of lower rates by the Supplier and any excess payment if any, will become immediately payable to the AIIMS, Rishikesh. If such affidavit is not submitted, tender will be out rightly rejected. (*Part of technical bid*)
4. **Guarantee / Warrantee Period:** The Tenderers must quote for 5 years' comprehensive warranty (Including all Spares, Accessories software application, and Technical services if any) from the date of completion of the satisfactory installation. The warranty charges shall not be quoted separately otherwise the offer shall be summarily rejected. Also, the bidders are requested to submit their quote (Rates) for subsequent 5 years Comprehensive Maintenance Contract (CMC) (Including All Spares, Accessories software application, Technical services if any). Failure to comply this condition will entail the rejection of the bids. The price comparison shall be taken into account on basic price and post warranty CMC.
5. **Services at Site:** The Services being Tendered are to be rendered at AIIMS, Rishikesh and its successful completion and integration (and training, if required) is also the responsibility of the Vendor. All charges/ expenses incurred in this process will be borne by the vendor.
6. **Payment terms:** -If the vendor has rendered the said services and the requisite integration within stipulated time and commissioning is pending on the part of AIIMS Rishikesh / NIC on various reasons, up to 90 *per cent* payment against services can be made by the AIIMS Rishikesh on case to case basis, but will not be considered as precedence in all cases.
 - I. Four copies of Vendor's invoice showing Rate contract number, services description, quantity, unit price, HSN/SAC Code applicable GST rate, GST Amount and total amount, must be submitted, for payment processing.
7. **L1 Clause:** L1 firm will be decided on the basis of Total Price in addition with the CMC charges quoted by the firm. The CMC charges should be quoted separately in format provided.

Note: In case of any dispute regarding award of tender, decision of AIIMS Administration would be final.

I / We hereby accept the terms and Conditions given in the tender

*(Signature & Stamp of
the bidder)*

*Note- Please sign each page of document including terms & conditions &
tender*

QUALIFYING REQUIREMENTS

S.No.	MINIMUM QUALIFYING REQUIREMENTS	COMPLIANCE YES / NO	REMARKS IF ANY
1	Vendors will have to provide end to end support for integration of the analyzers with NIC's e-hospital platform.		
2	The vendor should have successfully completed LIS interfacing and integration with NIC's e-hospital platform in at least two hospital/laboratory in the last 2 years. Attach Certificates.		
3	Certificate of Successful Integration and Installation with NIC's eHospital.		
4	The company should have a minimum turnover of Rs. 2.0 Crores. Submit ITR's, Balance Sheet and ITCC		
5	The Company should have any 2 valid ISO certification of the following ISO 9000 /ISO20000/ISO27000.		
6	The Company should not have been blacklisted by any state govt or central govt		

SALIENT POINTS:

1. The tender is for interfacing of the laboratory equipment and integration with NIC's e-hospital application.
2. LIMS will be from NIC on e-hospital platform.
3. Vendors will have to provide end to end support for integration of the analyzers with NIC's e-hospital platform.
4. An option for Integration with any other 3rd party HMIS other than NIC's eHospital must be quoted as an optional Service if needed any time during the duration of the Rate Contract.
5. Interfacing cables and cards will be provided by the vendor with no additional cost.
6. An Initial training will have to be given to requisite staff after implementation. Training batch will not exceed 20 participants. Initial single training will be free of cost at the time of implementation.
7. Optional Training cost is to be quoted in case AIIMS Rishikesh needs to buy additional training sessions in future.

8. Vendor will be responsible for development of training materials, delivery of the training and supply of the reading materials to all the trainees.
9. Required Skill Set of the Trainer: The faculty should possess sufficient Subject matter knowledge, computer knowledge to operate computer/Projector. The faculty should impart soft skills and hard skills.
10. Technical Bid is to be submitted separately and financial Bid separately. EMD is to be submitted in a separate envelope. Each envelop should have tender reference no. written clearly at the Top Right; and Marked as TECHNICAL BID, FINANCIAL BID and EMD. The Technical Bid, Financial Bid and EMD Envelop marked with Tender Reference No. and date must be sealed in a single envelop clearly Marked with Render Reference No. and Date and Vendors Name address and contact No.
11. The vendor should have successfully completed LIS interfacing and integration with NIC's e-hospital platform in at least two hospital/laboratory in the last 2 years. Satisfactory working of the LIS system integrated with NIC's eHospital will have to be demonstrated, AIIMS Rishikesh reserves the right to visit the installation site of vendor and inspect the integrated system.
12. A certificate of successful integration and installation with NIC's eHospital issued by NIC must be submitted along with the Bid Response.

**“LIS Interfacing and Integartion with NIC’s e Hospital ”
For
AIIMS, Rishikesh**

Specification for software (LIS) interfacing and Integration with NIC’s eHospital at AIIMS Rishikesh

Functional Requirements

Technical Proposal and Scope of Work

1. Integration is required to be done conforming to HL7 standard. Analyser will read the Sample Identification Number (SID No.) from the barcode, which is pasted to the test tube. Then it requests the LIS for the tests which are to be performed. The LIS responds with the test to be done for the specific SID No. to the analyser. Analyser conducts the specified tests, when the tests have been completed, only the relevant and required result values are transferred to Laboratory Information system (LIS). The selection of data to be transferred to LIS will be specific to Bi-directional / Unidirectional Analysers requirements.
2. This has various .
 - Test Master Creation
 - Test mapping master for LIS
 - Pending test.
 - Completed test.
 - Receiving result from Analyser.
 - Default value should assign to the result while transfer the result from the Analyser to LIS for certain test results Ex.: VLDL Cholesterol and CHO/HDL Ratio.
 - Web result View .
 - Quality Control Result Management.
3. The LIS Interfacing solution should be cross-platform solution supporting Windows, Linux and Mac operating systems.
4. The LIS Interfacing application shouls workes on Raspberry Pi 3 B Model and Raspberry Pi 2 B Model to minimize the cost to the management.
4. The Solution should support Plug-in Architecture – For easy integration of additional equipment’s in future

Scope of the AIIMS Rishikesh

Patient Registration

- Ordering of Tests
- Sample Collection – Generation of Sample ID using which barcode will be printed
- Printing of barcode labels
- Data Entry of necessary data in Test Order table whose pseudo columns are given below
- Provide user authentication details for release of interfaced test results

Required number of PCs, UPS and Network lines for all the locations will be provided by AIIMS Rishikesh.

2 Test Order Table:

Patient ID (UHID)
Patient Name
Gender
Date of Birth
Order Number
Order Date
Sample ID
Sample Collection Date and Time
Test ID
Test Name
Patient Type (IP / OP)
IP Number
Ward Name
Application ID

3. Scope of Vendor

- 1 Interfacing with analysers using Serial Port Communication. Achieving Integration with NIC's eHospital thru HL7 Server provided by AIIMS Rishikesh.
- 2 Provide Units and Reference Range for tests that are done in the analyzers in NIC's eHospital's Test parameters screen
- 3 Intermediate interfaced results screen to view the interfaced results from the analyzer and upon release of results by the technician
- 4 "Automate transfer of data of released test results to Test Results table of NIC's eHospital in postgres database/ whose pseudo columns are given below

4 Test Result Table

Patient ID (UHID)
Order Number
Order Date
Application ID
Sample ID
Test ID
Test Name
Observation Name
Unit
Reference Range
Result Date and Time
Created By
Created Date and Time
Analyzer/ Multiparameter monitor/Machine Name

5 Sample Message Format

1 "ORM–Order Message from HIMS /LIS or any other Application conforming to HL7 communication protocol to auto analyzer interface

The HL7 ORM-O01 message functions as a general order message that is used to transmit information about an order.

```
MSH|^~\&|RML HOSPITAL|600^BU10|IP||20130124090422||OML^O21|C-  
1305001259|P|2.4||AL|AL||1106 PID|||20130005032||HAFSA  
JAVID^||20120124|F||^A^A^A^AE||0566619400||E|M ORC|NW|201300010603||R OBR|1|C-  
1305001259||64034^TSH (THYROID STIMULATING  
HORMONE)||20130124090354|||A|||Blood|5000000167^Dr. A. B. Taly^^ OBR|2|C-  
1305001259||64031^T4 (THYROXINE)||20130124090354|||A|||Blood|5000000167^Dr. A. B. Taly ^^  
OBR|3|C-1305001259||64030^T3 (TRIODO  
THYRONINE)||20130124090354|||A|||Blood|5000000167^Dr. A. B. Taly ^^
```

2 Order acknowledgement (ACK) Message to eHospital /LIS or any other Application conforming to HL7 communication protocol

```
MSH|^~\&|IP|LAB|RML HOSPITAL|600^BU10|20130124090422||ACK^O21|135660|P|2.4||AL|AL||2887|  
MSA|AA|C-1305001291|Message Accepted|||
```

3 "HL7 ORU – HL7 Result Message (Observation Result)

The HL7 ORU-R01 message transmits observations and results from the producing system/filler i.e. LIS, RIS system to the ordering system/placer. It may also be used to transmit result data from the producing system to a medical record archival system or to another system not part of the original order process.

6 Lab HL7 Result Message

```
"MSH|^~\&|PL|| RML HOSPITAL |600^BU10|20130124090422||OML^O21|C-  
1305001259|P|2.4||AL|AL||1106 PID|||20130005032||HAFSA  
JAVID^||20120124|F||^A^A^A^AE||0566619400||E|M ORC|NW|201300010603||R OBR|1|C-  
1305001259||64034^TSH (THYROID STIMULATING  
HORMONE)||20130124090354|||A|||Blood|5000000167^Dr. A. B. Taly^^ OBX|1||64034^TSH  
(THYROID STIMULATING HORMONE)||10.00|mg/dl|10-  
20|N||F||20121204193900|^A^A^|auto||20121204193900
```

TECHNICAL
BID
(Documents to be attached in the
“Technical Bid”)

1. Name & Address of the Vendor with phone number, email, name and telephone/mobile	
2. Specify your firm/company is an original developer of the LIS Interfacing and Integration Technology and is the owner of the IP for the said Technology.	
3. Whether the signature on each page has been made by the bidder or not.	
4. Name, Address & designation of the authorized person (Sole proprietor/partner /Director/Authorised Signatory)	
5. Have you previously rendered these services to any government/ reputed private organization? If yes, attach	
6. Please provide a notarized affidavit on Indian Non-Judicial stamp paper of Rs. 10/- that you have not quoted the price higher than previously quoted to any government Institute/Organisation/reputed Private Organisation or DGS&D rate in last one year. If you don't fulfil this criterion, your tender will be out rightly rejected.	
7. Please attach copy of last three years of Income Tax Return	
8. Turnover a. Please attach balance sheet (duly certified by Chartered Accountant) for last three (3) years (Attach copy of annual minimum turnover which should not be less than 2 crores duly certified by the Chartered Accountant) b. The bidder falls under Section 44AD of Income Tax Act shall be required to submit turnover certificate verified by Chartered Accountant with his Registration number issued by Institute of Chartered Accountants of India. c. Start-ups may submit its Start-up Registration for consideration (<i>Relaxation in turnover can be considered as the case may be, subject to fulfilment of other conditions. However, it will not mandatory</i>)	
9. PAN No. (Please attach copy)	
10. GST/Service Tax Registration Number. (Please attach copy)	
11. Acceptance of terms & conditions attached (Yes/No). Please sign each page of terms and conditions as token of acceptance and submit as part of tender document with technical bid. Otherwise your tender will be rejected.	
12. Power of Attorney/authorization for signing the bid documents (Not required in case of sole-	
13. Please submit a notarised affidavit on Indian Non judicial stamp paper of Rs. 10/- that no case is pending with the police against the Proprietor/firm/partner or the Company. Indicate any convictions in the past against the Company/firm/partner.	
14. Please declare that proprietor/firm/company has never been black listed/debarred by any organization. An	
15. Please submit two performance certificate from your two different customers to whom you given	
16. Details of the FD/DD/TD/ CD /BG of bid security (EMD) FD/DD/TD/CD/BG No: Date: Payable / Issued at-	Detail of cost of Tender for Rs. 1180/- (if downloaded from website) DD No.

Commercial Offer

- 1 Any machine which is interface-able, can be asked for interfacing (For a sample list of machines see appendix 1. The list is indicative not exhaustive.
- 2 The rate should be given separately for bidirectional interface and unidirectional interface
- 3 The interface cable will be included in the rate
- 4 After a Rate Contract is finalized for initial 3 years, the work order against the Rate Contract will be for unidirectional / bidirectional interfaces all across the Hospital
- 5 The quote should include cost of Interfacing with required serial cable, five year CAMC + extended 5 years of CAMC after the expiry of initial 5 years of CAMC

FINANCIAL BID FORMAT

Tender Ref No 24/IT/452/2018-Rish(Admn)

S.No	Description	Unit Cost in INR	QUANTITY	GST RATE	GST Amount	Total Charges in INR
1	Integration Charges for Unidirectional Machine					
2	Integration Charges for Bidirectional Machine					
3	Interfacing with NIC's eHospital					
4	Support for HL7 Messaging					
	CAMC (all charges are per annum)					
5	CAMC Unidirectional Machine Integration					
6	CAMC Bi-directional Machine Integration					
	OPTIONAL					
12	Training session (upto 4 Hrs for batch size not exceeding 20 participants)					
13	Integration with any other 3rd party HMIS other than NIC's eHospital					

Undertaking

1. I/We have read and understood the contents of the Tender and agree to abide by the terms and conditions of this Tender.
2. I/We shall render the services of satisfactory quality for the Analyzer units at given rate in timely manner.
3. I/We also confirm that in the event of my/our tender being accepted, I/we hereby agree that I agree to get my EMD be treated as Security Deposit after the issue of Purchase Order.
4. I/We further undertake that we have not been blacklisted by any State Govt., Central Govt. Departments or by any Autonomous Body under Govt. of India.
5. I/We undertake that the information and facts given in this tender are true and correct in all respects to the best of our knowledge.

(Signature of the Bidder) Name:

Designation with Seal of the Firm:

OEM and IP Ownership Declaration

(Clause 11 (c) of **other terms and conditions** of the tender)

To

The Administrative Officer,
All India Institute of Medical Sciences
Rishikesh

Dear Sir,

TENDER Ref No. _____ for Empanelment and Rate Contract for LIS Interfacing and Integration with NIC's eHospital

We, _____, are established and reputable OEM's and owner IP for Technology of LIS Interfacing and Integration with NIC's eHospital, having development facilities at _____

We have authorized _____ (*name*) to bid, negotiate and conclude the contract with you against Tender No. _____ for the above-mentioned Technical Services for LIS Interfacing and Integration with NIC's eHospital by us.

We hereby extend our full guarantee and warranty as per the conditions of tender contract for the services offered against this tender.

Yours faithfully,

(Name)

For and on behalf of Messrs.

(*Name of bidding company*).

BANK GUARANTEE FORM FOR EMD / PERFORMANCE SECURITY

To
The Administrative Officer
All India Institute of Medical Sciences
Rishikesh, Virbhadra Marg,
Rishikesh-249201

WHEREAS (Name and address of the supplier) (Hereinafter called "the supplier") has undertaken, in pursuance of contract no ___ dated to render Services (description of goods and services) (herein after called "the contract"). AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial bank recognised by you for the sum specified therein as EMD / Security for compliance with its obligations in accordance with the contract; AND WHEREAS we have agreed to give the supplier such an irrevocable bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you unconditionally, on behalf of

the supplier, up to a total of. (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity for you to first demanding the said amount of guarantee from the supplier before raising the demand with us. You may directly raise the demand with us, without asking the supplier for the same.

We further agree that no change or addition or other modification of the terms of the contract is to be performed there under or in any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee will not be changed due to change in the constitution of the bank or the supplier.

This guarantee shall be valid up to 65 months from the date of satisfactory installation of the equipment i.e. up to --

----- (indicate date).

.....
(Signature with date of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch
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PREPARATION OF BIDS

1. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
3. Please note the Number of covers in which the bid documents have to be submitted, the number of documents
 - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
4. Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents along with the Bid documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the bid document. Discrepancy will lead to rejection of the bid.
5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the Financial Bid format is found to be modified by the bidder, the bid will be rejected.